

FLORIDA STATE UNIVERSITY STUDENT COMPLAINT ROUTES

[The Student Ombudsman Office at: undergrad.fsu.edu/departments/student-ombudsman-office is available to assist students with any complaint.]

STUDENTS, FACULTY, OR STAFF may report concerns via: report.fsu.edu

Academic complaints

1. Grade related:

Contact Instructor.

If not resolved, file formal GRADE APPEAL with department chair (fda.fsu.edu/Academics).

2. About instructor or program:

Contact instructor, program director, or department chair.

If not resolved, follow GENERAL ACADEMIC APPEALS process (fda.fsu.edu/Academics).

Non-academic complaints

1. Regarding services:

Contact staff member in relevant university office.

If not resolved, contact staff member's supervisor, then administrator in charge of office.

2. Regarding other matters:

Attempt to resolve issue.

If not resolved, contact Dean of Students Department 850-644-2428 (dos.fsu.edu).

Discrimination - Race, disability

Against whom is the complaint?

1. A fellow student:

Contact Dean of Students Department 850-644-2428 (dos.fsu.edu).

2. A faculty or staff member:

Contact Equal Opportunity and Compliance 850-645-6519 (compliance.hr.fsu.edu)

Sexual Misconduct and Gender Equity

All complaints regarding sexual misconduct and gender equity are handled by the Title IX Office. See: knowmore.fsu.edu.